

GALEBREAKER 10 YEAR GUARANTEE

Galebreaker's new ten year system guarantee includes all products in our door, clip-on panel and Variable Ventilation curtain range. In addition to the 10 year system guarantee for component parts, all motors and control systems' guarantees have been extended to 5 years. The new guarantees commence from 31st July 2010 and are valid from the Galebreaker supply date i.e. the Galebreaker invoice date. The sliding guarantee scales areas follows:

Galebreaker Systems Guarantee for all door, clip-on panel, curtain and Sila-Flex systems:

- Year 1 & 2 100% replacement on parts
- Year 2 – 3 80% discount on parts
- Year 3 – 4 70% discount on parts
- Year 4 – 5 60% discount on parts
- Year 5 – 6 50% discount on parts
- Year 6 – 7 40% discount on parts
- Year 7 – 8 30% discount on parts
- Year 8 – 9 20% discount on parts
- Year 9 – 10 10% discount on parts

Galebreaker Motor Controls Guarantee:

- Year 1 & 2 100% replacement on parts
- Year 2 – 3 75% discount on parts
- Year 3 – 4 50% discount on parts
- Year 4 – 5 25% discount on parts

Galebreaker Guarantee for all other items: Farmflex, Rigitex, Birdnet, Stockshade and all spare parts, cables and pulleys:

- Year 1 100% replacement on parts



Exclusions

Products found to be installed incorrectly i.e. not according to Galebreaker's instructions.

Products that have been tampered with or altered.

All guarantee claims should be accompanied by the relevant claim form, proof of purchase date and supporting photos. Any valid claims will be subject to the standard terms and conditions.

Galebreaker guarantees do not affect consumers' statutory rights.

WIND DAMAGE POLICY

All Galebreaker Door Systems have been designed to meet the stringent European Standard EN 13241 which specifies the safety and performance requirements for doors, gates and barriers intended for installation in industrial, commercial or residential premises. EN 13241 also includes a wind load classification system which all Galebreaker Door Systems adhere to.

Galebreaker has a proud reputation for providing products with outstanding durability against the elements. However, it is impossible for us to legislate against extreme weather conditions. Below is the industry recognised "Beaufort Scale Wind Specifications For Use On Land". Please note that at Beaufort scale 10 "considerable structural damage" is experienced, and it is these conditions that Galebreaker consider extreme. Topography and location of buildings may also be the cause of localised gusts which must also be taken into consideration. Wind speeds and gusts will be recorded by the local Met Office.

Galebreaker therefore takes a common sense approach to wind damage claims. If wind speeds or gusts have been recorded in excess of "Beaufort Scale 9" at, or near a specific location, we will not cover a claim. In these circumstances, the customer should make a claim against their own insurance company. Where damage has been caused through inadequate installation (including 3rd party), improper securing of the door during adverse conditions, or negligence, we will also be unable to cover a claim.

Any claims must be reported to Galebreaker in writing within 30 days, and must be supported by photographs, original purchase order date and invoice number. The customer must also ensure that Galebreaker and/or its representative has access to the damaged product and the site where such damaged occurred. Any claims which are valid will follow our guarantee terms and conditions.

Beaufort Scale

Force	Equivalent Speed 10m above ground (Miles per hour)	Description	Specifications for use on land
0	0–1	Calm	Calm; smoke rises vertically.
1	1–3	Light air	Direction of wind shown by smoke drift, but not by wind vanes.
2	4–7	Light Breeze	Wind felt on face; leaves rustle; ordinary vanes moved by wind.
3	8–12	Gentle Breeze	Leaves and small twigs in constant motion; wind extends light flag.
4	13–18	Moderate Breeze	Raises dust and loose paper; small branches are moved.
5	19–24	Fresh Breeze	Small trees in leaf begin to sway; crested wavelets form on inland waters.
6	25–31	Strong Breeze	Large branches in motion; whistling heard in telegraph wires; umbrellas used with difficulty.
7	32–38	Near Gale	Whole trees in motion; inconvenience felt when walking against the wind.
8	39–46	Gale	Breaks twigs off trees; generally impedes progress.
9	47–54	Severe Gale	Slight structural damage occurs (chimney-pots and slates removed).
10	55–63	Storm	Seldom experienced inland; trees uprooted; considerable structural damage occurs.
11	64–77	Violent Storm	Very rarely experienced; wide-spread damage.
12	73–83	Hurricane	Wide-spread damage.